

Example MHAP Score Card --- Kasinje's Mchocho Catchment Community

Indicator	Score	Reason for Score
1- Referral system – availability of transportation for pregnant women from health center to hospital	45	<ul style="list-style-type: none"> • Ambulance is rarely available in cases of emergency • Fuel scarcity affects referral of clients • Providers make clients use public transport • Delays in decision to refer clients
2- Availability of transport from the community to the health facility	20	<ul style="list-style-type: none"> • Long distance to health facility • Sometimes women delay going to the facility during delivery • Rainy season poses a challenge to reach facility
3- Availability of resources (i.e. drugs, supplies, space)	50	<ul style="list-style-type: none"> • HIV test kits stock outs occur regularly • Drug stock outs are frequent • Clients told to buy medication which should be free • Lack of space in delivery room (only 1 bed) • No waiting room for pregnant mothers (sleep on floor)
4- Availability and accessibility of health services (MNH, FP, PMTCT)	80	<ul style="list-style-type: none"> • Most service are available • Some family planning service are provided (depo, pills) and long term methods provided once in a while by BLM • PMTCT services are available • No MNH services provided in community, but U5 clinic provided
5- Availability and accessibility to information (MNH, FP, PMTCT)	80	<ul style="list-style-type: none"> • The messages are only available at the health facility not in the community • The messages do not reach men • PMTCT information is inadequate (women don't know the guidelines) • Family planning myths are prevalent
6- Level of male involvement in MNH, FP, PMTCT	50	<ul style="list-style-type: none"> • Few men accompany their wives to antenatal care • Some men assist their partners with birth planning • Most men refuse to get tested for HIV with their wives • Some men don't allow their wives to use family planning
7- Level of youth involvement in reproductive health issues	10	<ul style="list-style-type: none"> • Most girls get married too young • Most girls are getting pregnant and ending up with complications in birth • There are no youth clubs so most youth have little information on family planning, MNH or youth friendly services
8- Reception of clients at the facility	40	<ul style="list-style-type: none"> • Some health workers have good attitudes and respect clients • Some women deliver on their own at the health facility with no provider support • Some women are shouted at during delivery
9- Relationship between providers and communities	40	<ul style="list-style-type: none"> • There is no health advisory committee or village health committee • The hospital tries to supply clients with supplies, but doesn't always happen • Meetings between health providers and clients is rare • Especially poor relationship during delivery
10- Health seeking behavior	50	<ul style="list-style-type: none"> • Most women are delivering at the hospital • Some women delay in going to the hospital for delivery • Most women start antenatal care very late • There are cultural beliefs that family planning use with affect sex
11- Fertility levels	20	<ul style="list-style-type: none"> • Most people experience too many pregnancies • Some people do not use modern family planning • People marry very young
12- Commitment of service providers	30	<ul style="list-style-type: none"> • Some are so dedicated to their work • Some are disrespectful and not kind • There are few health workers to serve lots of clients • They start work late • Delays in attending clients at night
13- Availability of supervisory support (for the health center)	70	<ul style="list-style-type: none"> • Poor supervision by the District Health Management team • Poor response from the DHMT on some matters • Quarterly supervision only happens with EGAPF for PMTCT and ART • Maternity needs support --(From Katsekera Health Facility Score Card)