

## Example MHAP Score Card --- Kasinje's Mchocho Catchment Community

Indicator	Score	Reason for Score
<b>1- Referral system – availability of transportation for pregnant women from health center to hospital</b>	45	<ul style="list-style-type: none"> <li>• Ambulance is rarely available in cases of emergency</li> <li>• Fuel scarcity affects referral of clients</li> <li>• Providers make clients use public transport</li> <li>• Delays in decision to refer clients</li> </ul>
<b>2- Availability of transport from the community to the health facility</b>	20	<ul style="list-style-type: none"> <li>• Long distance to health facility</li> <li>• Sometimes women delay going to the facility during delivery</li> <li>• Rainy season poses a challenge to reach facility</li> </ul>
<b>3- Availability of resources (i.e. drugs, supplies, space)</b>	50	<ul style="list-style-type: none"> <li>• HIV test kits stock outs occur regularly</li> <li>• Drug stock outs are frequent</li> <li>• Clients told to buy medication which should be free</li> <li>• Lack of space in delivery room ( only 1 bed)</li> <li>• No waiting room for pregnant mothers (sleep on floor)</li> </ul>
<b>4- Availability and accessibility of health services (MNH, FP, PMTCT)</b>	80	<ul style="list-style-type: none"> <li>• Most service are available</li> <li>• Some family planning service are provided (depo, pills) and long term methods provided once in a while by BLM</li> <li>• PMTCT services are available</li> <li>• No MNH services provided in community, but U5 clinic provided</li> </ul>
<b>5- Availability and accessibility to information (MNH, FP, PMTCT)</b>	80	<ul style="list-style-type: none"> <li>• The messages are only available at the health facility not in the community</li> <li>• The messages do not reach men</li> <li>• PMTCT information is inadequate (women don't know the guidelines)</li> <li>• Family planning myths are prevalent</li> </ul>
<b>6- Level of male involvement in MNH, FP, PMTCT</b>	50	<ul style="list-style-type: none"> <li>• Few men accompany their wives to antenatal care</li> <li>• Some men assist their partners with birth planning</li> <li>• Most men refuse to get tested for HIV with their wives</li> <li>• Some men don't allow their wives to use family planning</li> </ul>
<b>7- Level of youth involvement in reproductive health issues</b>	10	<ul style="list-style-type: none"> <li>• Most girls get married too young</li> <li>• Most girls are getting pregnant and ending up with complications in birth</li> <li>• There are no youth clubs so most youth have little information on family planning, MNH or youth friendly services</li> </ul>
<b>8- Reception of clients at the facility</b>	40	<ul style="list-style-type: none"> <li>• Some health workers have good attitudes and respect clients</li> <li>• Some women deliver on their own at the health facility with no provider support</li> <li>• Some women are shouted at during delivery</li> </ul>
<b>9- Relationship between providers and communities</b>	40	<ul style="list-style-type: none"> <li>• There is no health advisory committee or village health committee</li> <li>• The hospital tries to supply clients with supplies, but doesn't always happen</li> <li>• Meetings between health providers and clients is rare</li> <li>• Especially poor relationship during delivery</li> </ul>
<b>10- Health seeking behavior</b>	50	<ul style="list-style-type: none"> <li>• Most women are delivering at the hospital</li> <li>• Some women delay in going to the hospital for delivery</li> <li>• Most women start antenatal care very late</li> <li>• There are cultural beliefs that family planning use with affect sex</li> </ul>
<b>11- Fertility levels</b>	20	<ul style="list-style-type: none"> <li>• Most people experience too many pregnancies</li> <li>• Some people do not use modern family planning</li> <li>• People marry very young</li> </ul>
<b>12- Commitment of service providers</b>	30	<ul style="list-style-type: none"> <li>• Some are so dedicated to their work</li> <li>• Some are disrespectful and not kind</li> <li>• There are few health workers to serve lots of clients</li> <li>• They start work late</li> <li>• Delays in attending clients at night</li> </ul>
<b>13- Availability of supervisory support (for the health center)</b>	70	<ul style="list-style-type: none"> <li>• Poor supervision by the District Health Management team</li> <li>• Poor response from the DHMT on some matters</li> <li>• Quarterly supervision only happens with EGAPF for PMTCT and ART</li> <li>• Maternity needs support --(From Katsekera Health Facility Score Card )</li> </ul>